

RSPO

Roundtable on Sustainable Palm Oil

ROUNDTABLE MEETING ON SUSTAINABLE PALM OIL



Global Vision | Regional Action
2015 to 2020



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Background

- Adoption of Resolution 6F in GA 10, Medan 2013
- Ensuring all the process to handling dispute and complain in RSPO conducted in fair, transparent, accountable, and measurable;
- Integrating all channel of complaint and dispute management into 1 channel;
- Maximizing performance of RSPO Secretariat to handling complaint and dispute;
- Initiating new form of RSPO Appeal Mechanism.

Path of Improvement

- Draft changes to the structure of the complaint procedure;
- Developing TOR on form, task, and function of Advisory Group;
- Elaborate form, scope, authority of Appeal body;
- Public consultation on draft by consultant in Bandung (2014), Jakarta (2015) and Kuala Lumpur (2015);
- Developing new template of complaint submission which more simply to used and easy to understand;
- Periodically and continuously updating the current status of the complaint

Challenges

- Ensuring all proposed improvement based on the recommendation in 2014 can be accepted by the parties;
- Ensuring propose model of institutional to handling dispute and appeal system in RSPO accepted by reps of relevant parties;
- There is no equal representative and composition from each regional and parties;
- Deep understanding on the substance of the problems;

Transformation and Recommendation

- Additional members of Advisory Group:
 - Representative from companies
 - Representative from independent academician
- Try out the new system
- Approaching and direct verification
- Open space for more broader participation